

Fougeyrollas

Terms and Conditions Summer Rentals

The Rental

1. Fougeyrollas accommodates a maximum of 6 people in three bedrooms. One bedroom has a standard size double bed the other two rooms have 2 single beds each. Fougeyrollas is strictly no smoking.
2. No pets are allowed at Fougeyrollas.
3. Bed linen, bath towels, hand towels and individual bath mats are provided for 6 people. Kitchen towels are also provided. Pool towels are not provided but are available for hire (see booking form). Bed linen, bedding and house towels must not be taken to the pool or garden.
4. Gas and electricity are included in the rental price. If the oil fired central heating is required this will be charged at 50p per hour (metered at the boiler).
5. The swimming pool will be ready for use on arrival and will be checked periodically and cleaned if necessary. Clients may clean the pool with the brush and net provided but must not operate or adjust the pool filtration system in any way.
6. The rental week is from 5.00 p.m. on the agreed day of arrival (usually Saturday) until 10.00 a.m. on the agreed day of departure. Please do not arrive before 5.00pm as the property will not be available.

Booking

1. Bookings are confirmed on receipt of a 25% deposit payment and a completed booking form listing all members of the party. The deposit payment is non-refundable and we recommend you obtain holiday insurance, with a cancellation clause, at the time of making your booking. On receipt of a deposit and completed booking form a receipt and invoice will be sent showing the date and amount of the final payment including the £200 damages deposit.
2. Payment of the balance of the accommodation cost and damages deposit must be received by the date shown on the invoice which is 8 weeks before the holiday starts. Joining instructions to collect the key and find the property will be provided when the final payment and damages deposit is received.
3. Bookings made within 8 weeks of the start of the holiday should be paid in full and include the £200 damages deposit and the completed booking form.

Cancellation

If you cancel your booking after paying the full amount and damages deposit only your damages deposit can be refunded. If we are able to re-let the accommodation for the period you have cancelled we will refund 75% of the monies paid for the accommodation.

Damages Deposit and Cleaning

1. The damages deposit is held in case of damage to the property or its contents. The damages deposit also extends to the pool, its equipment, the barbeque, outside seating, the garden and pool furniture and pool towels if hired. Guests are required to inform the property managers of any damages as soon as possible. Guests should not replace broken items or make DIY repairs. DIY repairs may result in a deduction from the damages deposit. The damages deposit will be returned within two weeks of the end of the rental period. We will account for any deductions. The deposit does not limit liability in the event of damage exceeding £200.
2. Fougeyrollas will be clean on arrival. Guests are asked to ensure that the house is left as they found it (specifically the kitchen worktops, appliances, bins, bathroom, WCs and the barbeque). Guests should not wash the towels and linen.
3. Cleaning can be carried out after guests' departure at the standard cleaning charge of £75. Please let the property managers know, in advance, if you require this service. The property managers reserve the right to deduct all or part of the cleaning charge and make charges for excess cleaning if the property is not left clean and/or extra cleaning is required (removal of stains from carpets, furnishings and bedding etc.). If cleaning is required due to smoking the damages deposit will be forfeited. Charges for cleaning and excess cleaning will be clearly itemised when the damages deposit is returned.